SERVICE AGREEMENT DETAILS

ClinSheets is a robust Clinical Trial Project Management designed to streamline and improve the management of clinical trials.

ClinSheets is powerful tool, deployed utilizing Advanced Smartsheet apps. Our dedicated development and support team partner with you every step of the way, ensuring a seamless experience with ClinSheets and providing expert guidance tailored to your specific needs.

ClinSheets is deployed as a one year retainer engagement, comprising of 100 hours for development, training and on going support and is billed on a monthly basis.

SERVICES PROVIDED

CLINSHEETS
BY DIGITALRADIUS

Service	
Discovery and Detailed Requirements Session	✔
ClinSheets IP Installation Configuration	✔
Configuration and Customization based on Client Requirements	✔
Data Migration and Integration	✔
User Acceptance Training	✔
Admin and End User Training	✔
Documentation and Knowledge Transfer	✔
Ongoing Training and Support	✔
Additional Training and Support available on request	✔

The ClinSheets team continuously work on enhancing the platform's functionality, adding new templates, and refining its features based on user feedback and industry trends. We recognize change occurs for customers also, whether it be at an organizational or clinical trial level and are committed to support your teams with ongoing training and support as part of the service agreement.